

4. Is there an informal sector in PT and are informal actors seen as allies or competitors?¹

.....

5. Who is responsible for setting the tariffs in urban/regional PT?

For public operators:

For private operators:

If there are any differences, how are they motivated?

.....

6. What kind of tariff measures have been implemented in the past 5 years (for example new types of tickets for special target groups)?

.....

.....

7. What are the main elements of your tariff policy? Please rank by numbering from 1 to 5 (1 being the most important element, 5 the least important one)

.... maximise revenues (cost coverage)

.... provide basic mobility for all citizens

.... provide cheap mobility for certain user groups (e.g. students, elderly people)

.... improve modal split (minimize negative impacts of individual traffic)

....

8. Do you recognize any conflicts related to the tariff systems applied, for example different tariff systems used by different operators within the same area?

Yes

No

If yes, are the different tariffs justified, e.g. by different quality levels?

Yes

No

¹ informal sector refers to economic activities that are unregulated by the institutions of society, in a legal and social environment in which similar activities are regulated

9. What kind of harmonisation of tariff systems has been implemented in your city/region so far?

- none
- mutual acceptance of tickets of other companies operating on the same line
- mutual acceptance of tickets of other companies operating within the same network
- tariff associations (includes new entity responsible also for common marketing activities)
- traffic association (includes new entity responsible also for network planning and financing)
- other:

10. If tariff harmonisation or a common system in a region is not common: what are the main barriers to establishing such schemes?

.....

Who is opposing them and why?

- politicians, because
- authorities, because
- operators, because

11. What are the 3 most pressing problems related to tariff systems and the forming of traffic associations or the introduction of other new PT structures in your country?

1

2

3